


FREE HEALTH AND SOCIAL CARE SUPPORT FOR COUNCILS



Councils are facing some of their toughest challenges at the interface between health and social care. The Care and Health Improvement Programme (CHIP) offers a range of FREE options to help councils and their health partners overcome the demands on service provision in this complex arena.

If you are a health and wellbeing board member or chair; elected member with responsibility for health; a director or assistant director of adult social services or care or a commissioning, integration, Better Care Fund (BCF);  information lead we can help you.

What is CHIP?

CHIP is jointly led and delivered by the Local Government Association (LGA) and the Association of Directors of Adult Social Services (ADASS). CHIP provides support for lead members, health and wellbeing boards, officers and their teams working in social care and integration.

What support do you need?

Our support is tailored to meet the unique needs of councils that are striving to deliver outcome focused, cost effective services for local people. It includes:

- individual tailored one-to-one sessions
- targeted group or regional workshops, or a programme of focused conversations
- longer term development packages.

We offer adult social care support including:

Supporting system leadership

We know local leaders want to help their communities stay healthy and receive the best possible care. Our support offer is designed to help them transform social care, health and integration, and lead health improvement and prevention locally. It includes:

- induction for new leaders; Leadership Essentials course, and annual summit for health and care leaders
- an Integrated Leadership Tool workshop for system leaders to identify the elements of successful integration
- bespoke support tailored for around a specific request, including peer mentoring
- When Worlds Collide workshops exploring organisational and cultural differences
- NHS Collaboration: peer support for local systems
- system-wide Care and Health Peer Challenge (prevention)
- Prevention Matters training for elected members
- Health in All Policies facilitated workshop for local authorities and partners
- public health risk awareness self-assessment tool.

Find out more www.local.gov.uk/chip-system-leadership

Managing risks and resources

We help councils make best use of limited resources, supporting the development of more innovative, efficient and sustainable approaches, with national work on risk and efficiency including approaches in adult social care. National and regionally based support includes:

- An online use of resources approach, regional workshops and one to one challenge and advice in the use of resources that promotes informed self-assessment and improvement.
- A use of resources peer challenge.
- A risk awareness self-assessment tool that helps councils to understand and mitigate financial and sustainability risks. Facilitated risk workshops and/or tailored specialist support is offered on the risk domains.
- National and regional support on locally identified challenges, including workforce, housing and support to working age adults.
- Evidence based practice examples of efficient and sustainable approaches in adult social care.

Find out more about managing risk

www.local.gov.uk/chip-risk

and about achieving efficiencies

www.local.gov.uk/chip-efficiency

Care markets and sustainability

Councils understandably have growing concerns with commissioning and provider markets. Our support offer is shaped around tailored support whilst sharing innovative solutions and practices, such as:

- tailored support on market failure prevention and contingency planning
- support on the use of market position statements
- a new framework for integrated commissioning for better outcomes.

Find out more www.local.gov.uk/our-support/our-

[improvement-offer/care-and-health-improvement/commissioning-and-market-shaping](#)

Integration and working with hospitals

We can help you implement your integration ambitions by developing proactive person-centred care and support and shifting capacity into the community to improve citizens' health and wellbeing, and better manage demand. Our offer is delivered by experienced system leaders from health and local government using sector-led improvement principles and covers:

- peer reviews to assess strengths, challenges and progress, and identify next steps
- facilitated sessions on resource allocation, integrated commissioning, integrated care models, finance flows, and evaluating impact
- good practice tools and bespoke support to manage the interface with hospitals including delayed transfers of care
- guidance and support to progress BCF plans, and intensive support to challenged systems
- events, briefings, case studies and good practice guides.

Find out more www.local.gov.uk/integration

Improving adult safeguarding

We have shaped our support offer around the Making Safeguarding Personal (MSP) outcomes focused, person led approach to safeguarding practice and provide:

- MSP toolkit, case studies and a range of resources
- an MSP outcomes framework enabling evaluation of services and benchmarking
- Workshops and briefings on homelessness and safeguarding, decision making on concerns and Section 42 enquires, safeguarding for commissioning and providers, and advocacy.

Find out more www.local.gov.uk/our-support/our-improvement-offer/care-and-health-improvement/making-safeguarding-personal

Supporting innovation and transformation

We work with councils to support the delivery of modern and efficient social care that helps meet the needs of users. Our support offer helps councils in the design of care and support, assists in the innovative use of digital technology and supports effective information sharing across care and health.

It includes:

- funding for councils through the Social Care Digital Innovation Programme and Digital Accelerator Programme
- collaborative work between councils and care providers to support data and cyber security
- regional events for commissioners and providers to support use of technology across social care
- tools and resources to support councils in using data, technology and assistive technology to support the commissioning and delivery of adult social care.

Find out more www.local.gov.uk/innovationandtransformation

We offer support to councils providing services for people with learning disabilities and/or autism, including:

Transforming Care

CHIP is working with NHS England and other national partners to deliver the Transforming Care programme. It aims to improve care and support for people with learning disabilities and/or autism and mental health problems or behaviour that challenges. We offer specialist advice and support councils to:

- identify and resolve funding issues
- provide tailored Transforming Care peer reviews.

Find out more www.local.gov.uk/chip-transforming-care

How do I find out more?

To find out more about our services or to discuss any support you may need, please contact your principal adviser (PA) or Care and Health Improvement Adviser (CHIA).

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